

Wheels of Wellness Volunteer Division

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History of our Volunteer Division

- Wheels is the oldest and largest volunteer transportation agency in the country
- Wheels began in 1959 with only volunteer drivers
- Starting in the late 1960's, Wheels began using paid drivers to cover what the volunteer drivers could not handle

Current make up of Volunteer Division

- Volunteer and paid drivers working in concert
- Currently approximately 40 volunteer drivers and 5 paid drivers.
- Funding comes from the United Way, Fundraising events, Foundations, an Annual Appeal to individuals, and Business and Industry

Qualifications of Volunteer Drivers

- Clean driving record
- True love of people

Driver Training

- Our medical assistance drivers go through 32 hours of training
- Volunteer drivers, however, are **not** required to go through training
 - Don't want to discourage them from volunteering
 - All training materials are given to volunteer drivers and they are invited to attend training sessions if they wish
 - When they start, they go on a ride-along with another driver

Vehicles Utilized

- Volunteers use their own personal vehicle at their own cost

Compensation for Volunteers

- Volunteers get their choice of:
 - Letter attesting to activity (used for tax purposes)
 - Mileage Reimbursement of \$.31 per mile
 - Most if not all volunteers take the tax letter

Scope of work

- Ambulatory
 - No wheelchairs
- No distinction between paid drivers and volunteer drivers in scheduling rides
 - However, we allow volunteers to choose the times and areas in which they would like to drive.
 - Paid drivers “fill the gaps”

Insurance

- Primary coverage – Volunteer's personal auto policy.
 - Volunteer discloses driving activity to agent
- Secondary coverage – Wheel's non-owned auto coverage
 - Umbrella policy that covers cost over and above that of the driver's own policy
 - In the 40+ year history of Wheels, there have been only two claims.

Questions?

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