



RUTGERS

Edward J. Bloustein School
of Planning and Public Policy

NJTIP @ Rutgers–Travel Instruction
Alan M. Voorhees Transportation Center
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NJTIP @ Rutgers

*Expanding Mobility
for People with Disabilities and Seniors*

A Program of the Alan M. Voorhees Transportation Center (VTC)

NJTIP @ Rutgers teaches people how to use public transportation. The mission of the New Jersey Travel Independence Program (NJTIP) is to increase the self-sufficiency of people with disabilities, older adults and others by empowering them to use public transit and local mobility options safely and independently.

Since 2005, NJTIP has worked with a variety of government agencies, community organizations and schools to teach travel skills to more than 15,000 individuals. NJTIP Travel Instructors are experts on NJ TRANSIT bus and rail services; many have Masters-level education and/or teaching certification in New Jersey, and all instructors have 10+ years of experience working with people with disabilities and/or older adults.

A. One-on-One Travel Instruction

Participants work with a travel instructor who teaches safe travel skills using remote and virtual instruction, then by riding on the bus or train with the customer individually until he or she can travel confidently and independently. The only cost to customers during instruction is paying their own fares. Upon graduation each graduate receives a travel incentive.

ALL SERVICES ARE AVAILABLE VIRTUAL & REMOTE

- **One-on-One Travel Instruction Program – (Access Link customers)**
One-on-One travel instruction on the NJ TRANSIT fixed route system (bus, train, light rail) is available to customers who have applied for Access Link and live in Bergen, Camden, Essex, Hudson, Middlesex, Morris, Passaic, Somerset, & Union Counties, except those with visual impairments.
- **Division of Vocational Rehabilitation Services – (DVRs)**
NJTIP @ Rutgers receives approved vouchers from DVRs counselors that support travel training modules to consumers with disabilities. In Bergen, Camden, Essex, Hudson, Mercer, Middlesex, Monmouth, Morris, Ocean, Passaic, Somerset, and Union Counties.
- **Mobility Management Program**
Through federal grants, NJTIP @ Rutgers provides travel training for people with disabilities and older adults focused on employment, vocational training, life enrichment or volunteer work. In Bergen, Camden, Essex, Hudson, Middlesex, Morris, Passaic, and Union Counties. Funding is limited.

B. Individual Concierge and Trip Planning Services

An individual who may not need a travel instructor to go out with them individually, but could use assistance with planning a trip, can call NJTIP @ Rutgers and get help via video conference, online, or by telephone. Travel instructors can prepare and send personalized trip plans, schedules or other tools that customers may need to make their desired trip.

C. Small Group/In-School Travel Instruction

Through remote online instruction and virtual field trips, group training participants learn to use transit; online group classes are followed by a virtual or escorted transit trip to popular local destinations such as malls, museums, and downtown centers. Community-based agencies and schools interested in group training can contact NJTIP @ Rutgers for details.

D. Connect to Transit Seminars

Through webinars and remote instruction on multiple platforms, NJTIP @ Rutgers travel instructors teach professionals and teachers, staff from community-based agencies, parents, and leaders from other organizations to become informed advocates for public transportation. After training participants can better assist their clients, students and residents with navigating the public transportation network.

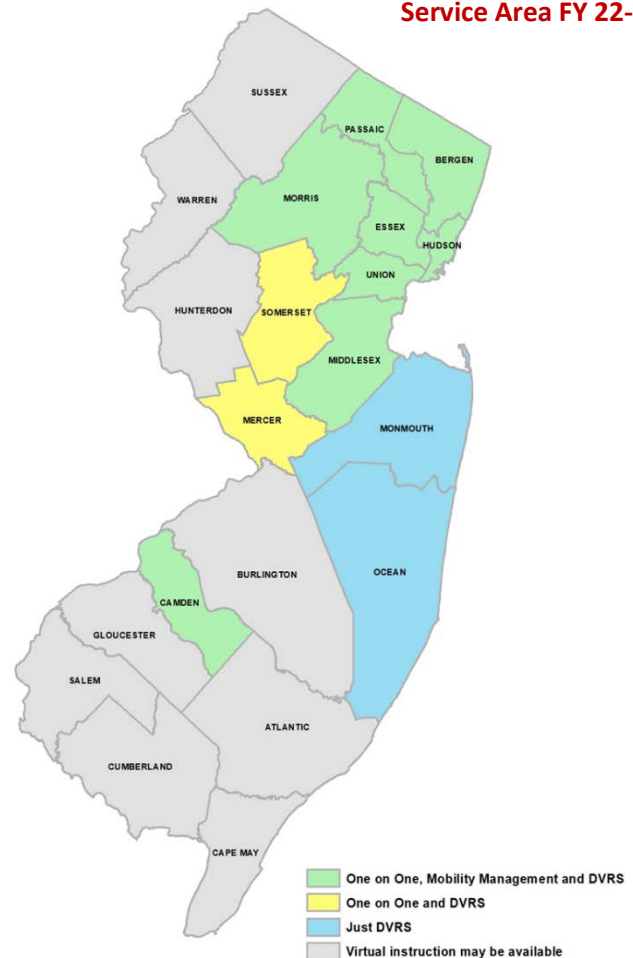
Please note: Additional services can be provided through contracts, grants and on a fee-for-service basis.

Check out our Success Stories!

website: njtip.rutgers.edu

email: info_njtip@njtip.rutgers.edu

NJTIP @ Rutgers In-Field and Online Travel Instruction Service Area FY 22-23



Any person who believes that she or he has been aggrieved by any unlawful discriminatory practice under Title VI or under University policy may file a complaint in writing or obtain more information through the University's Office of Enterprise Risk Management, Ethics, and Compliance, seven days a week, 24 hours a day, by telephone and online.

- The compliance hotline telephone number is: 1-800-215-9664.
- Reports may be submitted electronically at: <http://erm.rutgers.edu/departments/compliance/hotline.html>.

Transportation services provided by Rutgers University are in part funded through federal funds received through NJ TRANSIT and as an individual you also have the right to file your complaint with the Federal Transit Administration in writing and may be addressed to:

Title VI Program Coordinator, East Building, 5th Floor – TCR, U.S. Department of Transportation, Federal Transit Administration, Office of Civil Rights, 1200 New Jersey Avenue, SE, Washington, DC 20590.

If information is needed in another language, contact 732-932-7211. Si necesita información en otro idioma, contacta con 732-932-7211.